

VIS Rating assigns first-time A- issuer rating to MB Shinsei Consumer Credit Finance Company, stable outlook

Hanoi, 12 June 2025 - VIS Rating has assigned a long-term issuer rating of A- to MB Shinsei Consumer Credit Finance Limited Liability Company (Mcredit). The outlook on Mcredit's A- issuer rating is stable. This is the first time VIS Rating has assigned a rating to Mcredit.

RATING RATIONALE

Mcredit's A- long-term issuer rating reflects its average standalone assessment and our expectation of a high likelihood of affiliate support and low government support for the firm in times of need. The firm's standalone assessment incorporates its average profitability, capital, cash flow and liquidity, and below-average asset risk relative to peers¹.

Mcredit, established in 2016, is a joint venture finance company owned 50% by Military Joint Stock Commercial Bank (MBB), one of Vietnam's largest commercial banks, and 49% by SBI Shinsei Bank, Limited, a major Japanese financial institution.

Since its inception, Mcredit has rapidly scaled to become the third-largest finance company in Vietnam by total assets, commanding a 10% market share among 16 finance firms² as of end-2024. Its lending portfolio is primarily composed of unsecured cash loans (54%), followed by consumer durables, two-wheeler loans and non-consumer loans (corporate loans) (13% each), and credit cards (7%).

Serving around 3.4 million underbanked retail clients, Mcredit leverages strategic partnerships across banking, telecommunications, e-wallets, e-commerce, and social media platforms, supported by a nationwide network of more than 26,800 payment points. As MBB's largest subsidiary by assets, Mcredit benefits from MBB's extensive physical footprint and customer base to reach underserved segments and cross-sell financial products to MBB's corporate clients.

We assess Mcredit's asset risk at a 'Below-Average' level, primarily driven by the rapid growth in higher-risk unsecured lending in recent years, which has led to a deterioration in asset quality and a surge in credit costs.

Over the past five years, Mcredit's total loans grew at a compound annual growth rate (CAGR) of 26%, outpacing peers of 5%. Majority of the growth was in unsecured cash loans and credit cards to underbanked individuals.

As of end-2024, the firm's problem loan ratio³ rose to 8.1% from 7.8% a year ago. Excluding non-consumer loans, the problem loan ratio for its consumer loan portfolio was 9.4%. Net charge-offs as a percentage of gross loans rose to 13.8% in 2024 from 10.2% a year ago.

In addition, the special mention loan ratio for its consumer loan portfolio remained high at 25% as of end-2024, exceeding the peer average of 9%. We note that the firm's asset quality improvement lagged behind its peers in 2024, given sluggish debt collection activities from borrowers' fraud, its rapid loan growth over the last five years, and its business model focusing on high-risk products.

According to the management, Mcredit has taken steps to improve its risk management practice and clean up its bad debts by adopting data-driven in lending operations and refining loan products. As part of its new initiatives implemented since 2024, the firm has enhanced its customer selection and early fraud detection practices by integrating the results of the Ministry of Public Security's credit scoring model, alongside the additional data on its loan applicants (e.g., income, credit history, social networks, spending behavior). The firm will also tailor lending products through smaller, shorter-term loans

¹ Mcredit and peers are the four largest consumer finance companies by total assets as of end-2024

² 16 finance companies include both consumer finance companies and general finance companies, licensed by the State Bank of Vietnam

³ Problem loans include non-performing loans (NPL), VAMC bonds, and other problem assets

to better suit borrower demands, while tightening credit card policies to limit cash advances and promote consumption-based usage.

Given the firm's high overdue loans (including special mention loans and problem loans) and continued rapid growth in high-risk products, we expect the formation rate of problem loans will remain high over the next 12-18 months. In particular, we are concerned about the adverse impacts of any hikes in US tariffs on the income and debt serviceability of its borrowers. The management estimated that around 10% of the company's borrowers are employed in labour-intensive sectors and industrial zones, which will more likely be impacted by higher tariffs.

We position Mcredit's profitability at an 'Average' level, reflecting the deterioration in its return on average tangible assets (ROAA) over the past three years, primarily due to the continued decline in net interest margins (NIM) and surge in credit costs.

As of end-2024, the firm's average ROAA fell to a five-year low of 0.2%, lower than the peer average of 3.6%. Despite low-cost funding from strategic shareholders, Mcredit's NIM declined to 13.2% in 2024 from 17.2% in 2023, as the firm expands into lower-yield corporate loans. At end-2024, corporate loans made up 13% of its total loans.

Similar to its peers with high bad debts from unsecured cash loans, Mcredit's credit costs rose significantly in 2024, amounting to 98% of its pre-provision income.

According to management, the company aims to grow its loans by 15-20% in 2025. Additionally, the company will continue to optimize its operating costs and achieve efficiency gains through further digitization of its business processes. At end-2024, cost-to-income ratio (CIR) stood at 30%, lower than peer average of 34%.

Over the next 12-18 months, we do not expect Mcredit's NIMs to improve materially, and hence, its profitability will continue to be weighed down by credit costs.

We position Mcredit's capital level at 'Average', reflecting our view of the low level of loss absorption buffer for its high-risk business model and asset profile.

As of end-2024, the firm's tangible common equity/ total assets (TCE/TA) was at 8.7%, far below its peers of 21.3%. Under Circular 23/2020/TT-NHNN, the firm's capital adequacy ratio was 10.9% as of end-2024, and above the minimum regulatory threshold of 9%. The company plans to raise new Tier 2 capital by issuing subordinated bonds over the next 12 months to support capital needs and loan growth.

We note that while the company does not pay cash dividends, its internal capital generation will remain suppressed by its weakened profitability.

We assess Mcredit's cash flow and liquidity at an 'Average' level.

On cash flow, the company's funds from operations (FFO) were 10% of its total debts at end-2024, lower than the peer average of 21%. We note that its cash flow has been weakened significantly in recent years due to weaker profitability.

On liquidity, we assess the firm's debt maturities coverage⁴ was 19.5% at end-2024, higher than peer average of 11%. Liquid assets, including cash, government securities, and interbank placements, made up of 16% of total assets.

We view liquidity to be a key structural weakness of finance companies because companies rely primarily on confidencesensitive market funds for their core lending activities. Companies that have relied heavily on short-term funds would be more vulnerable to liquidity shocks.

In contrast, while the majority (90%) of Mcredit's funding is made up of short-term funds, we view the liquidity risks are fairly well managed, as reflected by the funding support from its shareholders. At end-2024, around 37% of the short-term funds are provided by MBB and its subsidiaries; another 11% of its short-term funds are deposits placed by corporate customers from MBB's network. Historically, Mcredit also received funding from its other large shareholder, SBI Shinsei Bank, to support its core lending business.

Mcredit's issuer rating incorporates an uplift for affiliate support. We incorporate a high likelihood of affiliate support from MBB to Mcredit.

Our view is underpinned by MBB's significant ownership stake in Mcredit, the brand sharing, Mcredit's importance to MBB's long-term strategic plan, as well as the high level of integration in the ongoing strategic planning and execution of MBB and Mcredit. This integration is evidenced by the track record of funding provided by MBB to support Mcredit's business growth. We view MBB's capacity to support its key subsidiaries to be strong.

The outlook on Mcredit's long-term issuer rating is stable, reflecting our view that its credit fundamentals will remain stable over the next 12-18 months.

⁴ Debt maturities coverage is measured by total liquid assets over short-term funding

Factors that could lead to an upgrade of the rating

Mcredit's A- rating could be upgraded if (1) the firm successfully enhances its risk management practices and improves its asset quality on a sustainable basis; or (2) the firm raises sizeable new capital to strengthen its loss-absorption buffers, for example, TCE/TA maintaining at above 16% on a continuous basis; or (3) its core business profitability improves significantly and demonstrated by a sustained improvement in its risk-adjusted returns.

Factors that could lead to a downgrade of the rating

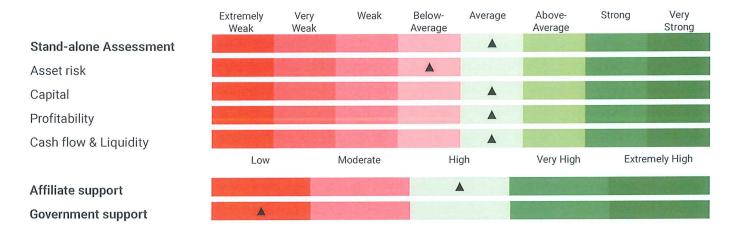
Mcredit's A- rating could be downgraded if (1) the formation rate of overdue and problem loans continues to rise significantly from current levels; or (2) the firm's core capital level weakens from either further deterioration in asset quality or profitability, for example TCE/TA falls below 7.5%; or (3) the firm becomes increasingly vulnerable to liquidity risks, for example, liquid assets decline substantially and may not sufficient to cover its short-term obligations; or (4) we assess MBB's capacity or willingness to support to have fallen substantially.

RATING METHODOLOGY

Rating Methodology: Financial Institutions.

For detailed information, please see our full methodologies at: https://visrating.com/how-to-get-rated/view/financial-institutions-rating-methodology.2

SUMMARY OF KEY FACTORS



Source: VIS Rating

CREDIT RATING HISTORY

Date	Rating type	Rating	Outlook	Action	
12 June 2025	Long-term Issuer Credit Rating	A-	Stable	First-time assignment	

RATING SCALE

Long-Term Rating

AAA	Issuers or debt instruments demonstrate the strongest creditworthiness relative to other domestic entities and transactions.
AA	Issuers or debt instruments demonstrate very strong creditworthiness relative to other domestic entities and transactions.
Α	Issuers or debt instruments demonstrate above-average creditworthiness relative to other domestic entities and transactions.
BBB	Issuers or debt instruments demonstrate average creditworthiness relative to other domestic entities and transactions.
ВВ	Issuers or debt instruments demonstrate below-average creditworthiness relative to other domestic entities and transactions.
В	Issuers or debt instruments demonstrate weak creditworthiness relative to other domestic entities and transactions and may be approaching default, with strong recovery prospects.
ccc	Issuers or debt instruments demonstrate very weak creditworthiness relative to other domestic entities and transactions and are likely in or near default, typically with moderate recovery prospects.
СС	Issuers or debt instruments demonstrate extremely weak creditworthiness relative to other domestic entities and transactions and are typically in default, typically with poor recovery prospects.
С	Issuers or debt instruments demonstrate the weakest creditworthiness relative to other domestic entities and transactions and are typically in default, with very poor recovery prospects.

Note: VIS Rating appends the modifiers + and - to each generic rating classification from AA through CCC. The modifier + indicates that the obligation ranks in the higher end of its generic rating category; no modifier indicates a mid-range ranking; and the modifier - indicates a ranking in the lower end of that generic rating category

REGULATORY DISCLOSURES

For further specification of VIS Rating's Rating Symbols and Definitions, please see https://visrating.com/how-to-get-rated/.

Mcredit's ownership stake in VIS rating: 0%

The ownership ratio of Mcredit held by VIS Rating's staff: 0%

Cases in which analysts and credit rating council members cease their participation in the credit rating contract before the contract expires and the reason for the cessation: 0

VIS Rating adheres to a stringent independence policy by current regulations governing the provision of credit rating services in Vietnam. This commitment extends to compliance with our conflicts-of-interest policy, aiming to uphold objectivity and independence when expressing opinions on credit ratings.

The rating action has been disclosed to the rated entity or its designated agent(s) and issued with no amendment resulting from that disclosure.

This rating is solicited.

Regulatory disclosures contained in this rating announcement apply to the credit rating and, if applicable, the related rating outlook or rating review.

Please see https://visrating.com for any updates on changes to the lead rating analyst and to the VIS Rating's legal entity that has issued the rating.

Please see the rating tab on the issuer/entity page on https://visrating.com for additional regulatory disclosures for each credit rating.

Primary Analysts:

Nguyen Ha My, CFA - Lead Analyst - email: my.nguyen@visrating.com

Rating Committee Members:

Simon Chen, CFA - Committee Chairman - email: simon.chen@visrating.com Phan Duy Hung, CFA, MBA - Committee Member - email: hung.phan@visrating.com Phan Thi Van Anh, MSc - Committee Member - email: <u>vananh.phan@visrating.com</u> Nguyen Dinh Duy, CFA - Committee Member - email: duy.nguyen@visrating.com Duong Duc Hieu, CFA - Committee Member - email: hieu.duong@visrating.com

Vietnam Investors Service and Credit Rating Agency Joint Stock Company

Coffen

Public Credit Rating Announcement No: VN0107349019-001-120625

Simon Chen, CFA

DINH-T.P

Head of Ratings and Research 12 June 2025

0983910 CÔNG TY CÔPHẨN

XÊP HANG JÍN MHIỆM ĐẦU TƯ VIÊT NAM

© 2025 Vietnam Investors Service And Credit Rating Agency Joint Stock Company ("Công Ty Cổ Phần Xếp Hạng Tín Nhiệm Đầu Tư Việt Nam" in Vietnamese) ("VIS Rating"). All rights reserved.

Moody's holds a 49% ownership stake in VIS Rating. A Technical Services Agreement is in place between the two companies, under which Moody's provides certain services, including technical assistance, to VIS Rating. However, Moody's is not involved in any particular VIS Rating credit rating or research processes. This report and the opinions expressed herein represent the independent views of VIS Rating and should not be attributed to any Moody's entities, directors, officers, or employees.

DISCIAIMER

CREDIT RATINGS ISSUED BY VIS RATING ARE OUR CURRENT OPINIONS OF THE RELATIVE FUTURE CREDIT RISK OF ENTITIES, DEBT OR FINANCIAL OBLIGATIONS, DEBT SECURITIES, PREFERRED SHARES OR OTHER FINANCIAL INSTRUMENTS OR OF ISSUER OF SUCH DEBTS OR FINANCIAL OBLIGATIONS, DEBT SECURITIES, PREFERRED SHARES OR OTHER FINANCIAL INSTRUMENTS IN VIETNAM AND MATERIALS, PRODUCTS, SERVICES AND INFORMATION PUBLISHED BY VIS RATING (COLLECTIVELY, "PUBLICATIONS") MAY INCLUDE SUCH CURRENT OPINIONS. VIS RATING DEFINES CREDIT RISK AS THE RISK THAT AN ENTITY MAY NOT MEET ITS CONTRACTUAL FINANCIAL OBLIGATIONS AS THEY COME DUE AND ANY ESTIMATED FINANCIAL LOSS IN THE EVENT OF DEFAULT OR IMPAIRMENT. SEE APPLICABLE VIS RATING'S RATING SYMBOLS AND DEFINITIONS PUBLICATION FOR INFORMATION ON THE TYPES OF CONTRACTUAL FINANCIAL OBLIGATIONS ADDRESSED BY VIS RATING'S CREDIT RATINGS. APART FROM FUNDAMENTAL RISKS NEEDED TO BE ASSESSED AS REQUIRED UNDER THE VIETNAMESE LAW (INCLUDING DECREE 88/2014 DATED 26 SEPTEMBER 2014 OF THE GOVERNMENT) ON CREDIT RATING SERVICES FROM TIME TO TIME, CREDIT RATINGS DO NOT ADDRESS ANY OTHER RISK, INCLUDING BUT NOT LIMITED TO: LIQUIDITY RISK, MARKET VALUE RISK, OR PRICE VOLATILITY. CREDIT RATINGS, NON-CREDIT ASSESSMENTS ("ASSESSMENTS"), AND OTHER OPINIONS INCLUDED IN VIS RATING'S PUBLICATIONS ARE NOT STATEMENTS OF CURRENT OR HISTORICAL FACT. VIS RATING'S CREDIT RATINGS, ASSESSMENTS, OTHER OPINIONS AND PUBLICATIONS ARE FOR REFERENCES ONLY AND DO NOT CONSTITUTE OR PROVIDE INVESTMENT OR FINANCIAL ADVICE, AND VIS RATING'S CREDIT RATINGS, ASSESSMENTS, OTHER OPINIONS AND PUBLICATIONS ARE NOT AND DO NOT PROVIDE RECOMMENDATIONS TO INVEST INTO, CONTRIBUTE CAPITAL, PURCHASE, SELL, OR HOLD PARTICULAR DEBT INSTRUMENTS OR FINANCIAL INSTRUMENTS. VIS RATING'S CREDIT RATINGS, ASSESSMENTS, OTHER OPINIONS AND PUBLICATIONS DO NOT COMMENT ON THE SUITABILITY OF AN INVESTMENT FOR ANY PARTICULAR INVESTOR. VIS RATING ISSUES ITS CREDIT RATINGS, ASSESSMENTS AND OTHER OPINIONS AND PUBLISHES ITS PUBLICATIONS WITH THE EXPECTATION AND UNDERSTANDING THAT EACH INVESTOR WILL, WITH DUE CARE, MAKE ITS OWN STUDY AND EVALUATION OF EACH SECURITY OR DEBT INSTRUMENTS THAT IS UNDER CONSIDERATION FOR PURCHASE, HOLDING, OR SALE.

VIS RATING'S CREDIT RATINGS, ASSESSMENTS, OTHER OPINIONS, AND PUBLICATIONS ARE NOT INTENDED FOR USE BY NON-PROFESSIONAL INVESTORS AND IT WOULD BE RECKLESS AND INAPPROPRIATE FOR NON-PROFESSIONAL INVESTORS TO USE VIS RATING'S CREDIT RATINGS, ASSESSMENTS, OTHER OPINIONS OR PUBLICATIONS WHEN MAKING AN INVESTMENT DECISION. IF IN DOUBT YOU SHOULD CONTACT YOUR FINANCIAL OR OTHER PROFESSIONAL ADVISER.

ALL INFORMATION CONTAINED HEREIN (INCLUDING INFORMATION OF VIS RATING AND/OR THIRD PARTIES WHO LICENSE VIS RATING TO INCORPORATE THE INFORMATION HEREIN ("VIS RATING'S LICENSORS")) IS PROTECTED BY LAW, INCLUDING BUT NOT LIMITED TO, COPYRIGHT LAW, AND NONE OF SUCH INFORMATION MAY BE COPIED OR OTHERWISE REPRODUCED, REPACKAGED, FURTHER TRANSMITTED, TRANSFERRED, DISSEMINATED, REDISTRIBUTED OR RESOLD, OR STORED FOR SUBSEQUENT USE FOR ANY SUCH PURPOSE, IN WHOLE OR IN PART, IN ANY FORM OR MANNER OR BY ANY MEANS WHATSOEVER, BY ANY PERSON WITHOUT PRIOR WRITTEN CONSENT OF VIS RATING OR VIS RATING'S LICENSORS. VIS RATING'S CREDIT RATINGS, ASSESSMENTS, OTHER OPINIONS AND PUBLICATIONS ARE NOT INTENDED FOR USE BY ANY PERSON AS A BENCHMARK AS THAT TERM IS DEFINED FOR REGULATORY PURPOSES AND MUST NOT BE USEDIN ANY WAY THAT COULD RESULT IN THEM BEING CONSIDERED A BENCHMARK.

All information contained herein is obtained by VIS Rating from sources believed by it to be accurate and reliable. Because of the possibility of human or mechanical error as well as other factors, however, all information contained herein is provided "AS IS" without warranty of any kind. VIS Rating adopts all necessary measures so that the information it uses in assigning a credit rating is of sufficient quality and from sources VIS Rating considers to be reliable including, when appropriate, independent third-party sources. However, VIS Rating is not an auditor and cannot in every instance independently verify or validate information received in the rating process or in preparing its Publications.

To the extent permitted by law, VIS Rating and its directors, officers, employees, agents, representatives, licensors and suppliers disclaim liability to any person or entity for any indirect, special, consequential, or incidental losses or damages whatsoever arising from or in connection with the information contained herein or the use of or inability to use any such information, even if VIS Rating or any of its directors, officers, employees, agents, representatives, licensors or suppliers is advised in advance of the possibility of such losses or damages, including but not limited to: (a) any loss of present or prospective profits or (b) any loss or damage arising where the relevant financial instrument is not the subject of a particular credit rating assigned by VIS Rating.

To the extent permitted by law, VIS Rating and its directors, officers, employees, agents, representatives, licensors and suppliers disclaim liability for any direct or compensatory losses or damages caused to any person or entity, including but not limited to by any negligence (but excluding fraud, willful misconduct or any other type of liability that, for the avoidance of doubt, by law cannot be excluded) on the part of, or any contingency within or beyond the control of, VIS Rating or any of its directors, officers, employees, agents, representatives, licensors or suppliers, arising from or in connection with the information contained herein or the use of or inability to use any such information.

NO WARRANTY, EXPRESS OR IMPLIED, AS TO THE ACCURACY, TIMELINESS, COMPLETENESS, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OF ANY CREDIT RATING, ASSESSMENT, OTHER OPINION OR INFORMATION IS GIVEN OR MADE BY VIS RATING IN ANY FORM OR MANNER WHATSOEVER.

VIS RATING MAY MAKE MODIFICATIONS AND/OR CHANGES TO ITS PUBLICATION AT ANY TIME, FOR ANY REASON. HOWEVER, VIS RATING UNDERTAKES NO OBLIGATION (NOR DOES IT INTEND) TO PUBLICLY SUPPLEMENT, UPDATE OR REVISE ITS PUBLICATION ON A GOING-FORWARD BASIS. YOU ASSUME THE SOLE RISK OF MAKING USE OF AND/OR RELYING ON VIS RATING'S ASSESSMENTS, OTHER OPINIONS AND PUBLICATION.

VIS Rating maintains policies and procedures to address the independence of VIS Rating's credit ratings and credit rating processes. Information regarding, among others, entities holding more than 5% of the contributed charter capital of VIS Rating, any change to the shareholding ratios of entities holding more than 5% of the contributed charter capital of VIS Rating and a list of rated entities with a credit rating service charge accounting for over 5% of VIS Rating's total revenue from credit rating activities in the fiscal year prior to the time of information disclosure, are posted at https://visrating.com under the heading "Corporate Disclosure".



Empowering Better Decisions